



## **To Our Valued Customers,**

As the world is facing these trying times with COVID-19 making its way into every area of our lives, we at Oxebo, want to advise you that we are operating our business as usual. Although we are taking several steps to ensure the safety of our staff and customers.

Along with requiring frequent hand-washing and increased precautions with hygiene in our offices and within your home, we are participating in social distancing. Our technicians will prevent spreading any germs and viruses by washing their hands upon coming in and going out of your house. And will request that you open the door for them. Furthermore, if our technician conclude that you are recently back form a trip abroad or are in isolation, they are allowed to report and postpone the visit to a time that will respect the end of your quarantine.

Our business is running as usual, our technicians are still available, and our phone lines are open as usual to assist you with the same quality you already know.

Oxebo still remains your number one repair and service provider for your appliances. We are in constant communication with our suppliers to ensure we keep providing you with the service you deserve while staying vigilant to respect the norms emitted by our authorities.

If you have any concerns or questions, please do not hesitate to contact us.

On behalf of Oxebo's team.

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